

(4)

(b) Write down the steps to split a PNR with example. 02

(c) What do you mean by excess baggage while travelling on an airline? How do know the 25 kgs excess baggage charges between DEL-DXB on EK. 04

Unit-IV

8. (a) Explain the importance of Queues? Write down the command to check queue no. 5 with Category 1 and date range 2. 05

(b) Explain below queue numbers with their purpose. 05  
1,3,4,7,97

9. Write down the command to know the fare of following Itinerary by fare quote pricing method. 10

Sector	Airline	Date
DEL-VIE	OS	16 Sep
VIE-CHI	OS	
CHI-VIE	OS	22 Sep
VIE-LHR	Surface	
LHR-DEL	BA	29 Sep

SFA-4125

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(Printed Pages 4)

Roll. No. \_\_\_\_\_

SFA-4125

D.I.A.T. & C.R.S. Examination, 2015

Paper-III

Computer Reservation System (CRS)

(DIAT-03)

*Time Allowed : Three Hours ] [ Maximum Marks : 70*

Note : Answer five questions in all. Question No.1 is compulsory. Attempt one question from each unit.

1. Write Down the steps of creating PNR in Amadeus with following details : 30

(a) Name of Passengers:

(i) Mr. Vivek Gupta 42 Years

(ii) Mrs. Amita Gupta 37 Years

(iii) Master Vani Gupta 10 Years

(iv) Baby Vansh 11/12/2014

(b) Sector is BOM-FRA on LH/Date is 16 Jun. and FRA-DEL on AL date is 04 Aug.

(c) Class L on LH and O on AL (chose any line no.)

(d) Ticketing time limit is 05 Jun till 1700.

P.T.O.

**(2)**

- (e) Passenger Contact number is 1234567890.
- (f) Passengers need Hindu meal.
- (g) Pass the time limit and contact to both the airlines.
- (h) Booking received from Mr. Kamal.

Unit-I

- 2. Write short notes on any four on the followings : 10
  - (i) Segment
  - (ii) PNR
  - (iii) Computerized Reservation System
  - (iv) Global Distribution System
  - (v) OTAs
  - (vi) Amadeus India
- 3. (a) Explain in detail about History of Travel Automation. 05
- (b) What do you understand about levels of CRS participation? 05

Unit-II

- 4. (a) Write down the command to Sign in all areas with 1111/SS? How many work areas are there in Amadeus. Write down the command for moving to area F? 05
- (b) Write the command to decode the following. 05

**SFA-4125**

**(3)**

- (i) MAA (City)
  - (ii) GB (Country)
  - (iii) OS (Airline)
  - (iv) 320 (Equipment)
  - (v) CDG (Airport)
- 5. (a) How do you know the availability and time table between DEL to NYC on 12 Jun on airline BA? Write down the command to check the return availability for 20Jul on AI. 04
  - (b) What do understand about arrival not known segment? Write down the command to insert ARNK segment. 04
  - (c) What is difference between Schedule and Time Table? Explain with commands. 02

Unit-III

- 6. (a) What is a frequent flyer number? Write the command to insert FF no.to PNR. 04
  - (b) What do you understand about UMNR? Write down the command to sell a seat for UMNR passenger. 04
  - (c) How to calculate mileage between DEL-FRA-PAR-AMS-DXB? 02
- 7. (a) What is difference between FOD and FQP entries? Write down the command to know the fare between BOM to SIN for 20 Dec. on SQ. 04

**SFA-4125**

**P.T.O.**