

(2)

3. Explain the importance of Human Resource Planning in Tourism. 10

Unit-II

4. Explain role of Training in development of Tourism. 10
5. What is Recruitment? Explain various Recruitment Techniques. 10

Unit-III

6. Explain various methods of Performance Appraisal. 10
7. What are Reward Policies in Human Resource Management. How it help in enhancing moral of employees?

Unit-IV

8. Explain various components of Salary Formulation. 10
9. What is Grievance? Explain Procedure for Grievance Handling in an enterprise. 10

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B.B.A. (T) (Semester-II) Examination, 2015
Human Resource Management
(BTA-201)

Time Allowed : Three Hours] [Maximum Marks : 70

Note : Answer **five** questions in all. Question No. **1** is **compulsory**. Attempt one question from each Unit.

1. Explain in short- 6×5=30
- (1) Job Analysis
 - (2) Job Discription
 - (3) Motivation
 - (4) Employee Welfare
 - (5) Incentives
 - (6) Recruitment

Unit-I

2. Elaborate Principles of Human Resource Management in Tourism. 10

P.T.O.