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(Printed Pages 3)

Roll No. _____

ITS-3579

B.B.A. (T) (Semester-IV) Examination, 2015

(BP/OC)

Hotel Management

(BTA-401)

Time Allowed : Three Hours] [Maximum Marks : 70

Note : Answer **five** questions in all. Question **No. 1** is **compulsory**. Attempt **one** question from each unit.

1. Write short notes on the following: $6 \times 5 = 30$
 - (a) American Plan
 - (b) Barmuda Plan
 - (c) Sleep out
 - (d) Walk in guest

P.T.O.

(2)

- (e) Check in and check out
- (f) Difference in double beded Room and Twin beded Room

Unit-I

- 2. What is Transit hotel and where they are situated? 10
- 3. Explain the facilities provided in Jungle (forest) Resorts. 10

Unit-II

- 4. Explain the function of front office department? 10
- 5. What is Cabana? Explain in brief. 10

Unit-III

- 6. What is chect list and why it is prepared? 10
- 7. What is over booking? 10

(3)

Unit-IV

- 8. Explain the working of washing machine? 10
- 9. What is public area cleaning? 10