Unit-IV

8. (a) What is Segment Rebook? Write down the command to rebook segment 2 in a PNR for date 23Dec.   02

    (b) Write down the steps to split a PNR. 03

9. Write down the command to know the fare of following Itinerary by fare quote pricing method.   05

Sector	Airline
MAA-DXB	EK
DXB-DOH	Surface
DOH-DEL	QR

A   **(Printed Pages 4)**

Roll. No. _____

ITS-3583

B.B.A. (T) (Fourth Semester)

Examination, 2015

(BP/OC)

COMPUTER RESERVATION SYSTEM

(BTA-404)

Time Allowed : Three Hours]   [Maximum Marks : 35

Note : Answer **five** questions in all. Question **No.1** is **compulsory**. Attempt **one** question from each unit.

1. Write Down the steps of creating PNR in Amadeus with following details :   15

    (a) Name of Passengers:

        (i)   Mr. Kamal Kant   38 Years

        (ii) Mr. Maya Kant   30 Years

        (iii) Master Mayank   08 Years

        (iv) Miss Surabhi   05 Feb 2015 (DOB)

(b) Sector is LKO-DEL on AI/Dates 12 Nov.

(c) Class Y

(d) Ticketing time limit is 01 Npv till 1700.

(e) Passenger Contact number is 454545454545.

(f) Passengers need Hindu meal.

(g) Booking received from Mr. Vivek.

Unit-I

2. Write short notes on any **two** of the followings : 05

(i) CRS & GDS

(ii) Levels of CRS Participation

(iii) OTAs

(iv) Amadeus India

3. Write Down history of travel automation in detail. 05

Unit-II

4. Write down the command to Encode the following 05

(i) Dubai (City)

(ii) Thailand (Country)

(iii) Vistara (Airline)

(iv) Boeing (Equipment)

(v) Heathrow (Airport)

5. Explain below mentioned commands 05

(i) JI* 1111SS/AS

(ii) JO*

(iii) JMB

(iv) JD

(v) TNLKODEL/A9W

Unit-III

6. Explain the following status codes 05

(i) TK

(ii) UC

(iii) UU

(iv) KL

(v) HN

7. What is difference between SR (Special Services) and OS (Other Services) commands? Explain with examples. 05