Roll No. \_\_\_\_\_

# MS-3209

B.B.A. (M.S.) (Semester-IV) Examination, 2015 MARKETING MANAGEMENT (BMS-401) *Time Allowed : Three Hours ] [Maximum Marks : 70* Note : Answer five questions in all. Question No. 1 is compulsory. Attempt one question

from each unit.

1. Write briefly on the following concepts:

 $3 \times 10 = 30$ 

- (a) Segmentation & Targeting
- (b) Consumer behaviour
- (c) Product mix
- (d) Trade marks
- (e) Direct Marketing
- (f) Consumer Sales promotion
- (g) Buying Motives

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### (2)

- (h) Product line
- (i) Selling Vs. Marketing
- (j) Price dumping.

#### Unit-I

- Define marketing. Which marketing concepts hold relevance in current times? Discuss them in short.
- Which are the critical steps involved in conducting market research effectively. Describe each one in brief. 10

#### Unit-II

- 4. (a) What is product planning?  $2.5 \times 4 = 10$ 
  - (b) How is a new product developed?
  - (c) Define branding. How is brand positioning done?
  - (d) What is packaging? State its importance.
- Analyse the stages of product life cycle. Explain the strategic marketing imperatives observed in each stage.

## Unit-III

- Describe briefly the various pricing strategies that are observed by the marketer. Discuss the significance of these strategies under different market conditions.
- What are the objectives achieved by the organisation through pricing? Which are those critical factors that affect pricing of a product? Discuss.

#### Unit-I V

- With the help of examples, explain the different intermediaries involved in a distribution channel. What values do intermediaries add into the distribution channel? 10
- Discuss briefly the components of promotion mix. How is marketing of services different from marketing of products / goods? 10