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"OTP" NOT GENERATED/RECEIVED??

Due to complaint received from the candidates that they are unable to receive the OTP and/or they got the message in their mobile phone that their choices for B.Ed. Colleges are locked which they have not even logged/locked. To avoid this misuse, we have requested the NIC to stop displaying the OTP on computer screen on submitting the "Resend OTP" option

On the day of counselling, if a Candidate does not receive the "OTP" within 24-hours of registration at the Counselling Centre in JEE B.Ed 2017, they are required to contact the following control room new mobile numbers between 9:30 am to 5:00 pm next day of their counselling-

- 1. 9648905184
- 2. 9648897841
- 3. 9648942597
- 4. 9648907668
- 5. 9648894619
- 6. 9415599095

Their registered mobile number shall be verified before sending the OTP information by control room executives. **Kindly note that these numbers are only for OTP queries**.

<u>IMPORTANT NOTE:</u> Most of candidates have activated "Do Not Disturb" (DND) service in their mobile number therefore, they are not getting the "OTP" from NIC web portal. They are required to check their DND status on the website <u>www.dndcheck.in</u>. Kindly deactivate it with your service provider if activated.

(Prof. Naveen Khare)

State Coordinator

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