



Memorandum of Understanding (MoU)

between

Institute of Tourism Studies

2nd Campus, University of Lucknow,
Jankipuram, Lucknow 226031

and

Haldiram Skill Academy

Gyanshree, Sector -127,
Noida, Uttar Pradesh

towards

Workshop on

training and employment of
F & B service & production (kitchen) staff

Memorandum of Understanding (MoU)

Between

Institute of Tourism Studies

2nd Campus, University of Lucknow,
Jankipuram, Lucknow 226031

and

Haldiram Skill Academy,

Gyanshree, Sector -127,
Noida, Uttar Pradesh

Preamble:

This Memorandum of Understanding (MoU) is entered into on 06 day of May, 2025 by and between the Institute of Tourism Studies (hereinafter referred to as "ITS") and Haldiram skill Academy (hereinafter referred to as "HSA"). The purpose of this MoU is to establish a cooperative framework for the training and employment of F & B service & production (kitchen) staff. It is in consonance to the Pradhan Mantri Kaushal Vikas Yojana 4.0 (PMKVY 4.0), Ministry of Skill Development and Entrepreneurship, Government of India.

Objective:

WHEREAS the primary objective of this MoU is to provide consultation in the form of a structured training workshop for F & B service & production (kitchen), where ITS will offer a comprehensive 400-hour workshop. Upon successful completion and qualifying examination, participants will receive a certificate from the ITS, University of Lucknow. Haldiram will offer employment opportunities to the certified trainees (as per pt. 2. Under- Scope of Cooperation).

WHEREAS both institutions desire to establish relations in the area of skill development, research and production centres. This Memorandum of Understanding (MoU) sets out the framework for the cooperative relationship between the parties to enhance quality of education by both the parties.

NOW therefore the two parties have agreed to cooperate as follows:-

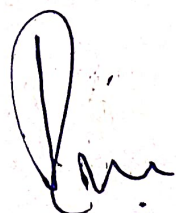
Scope of Cooperation:

1. Responsibilities of ITS:

- To design and deliver a comprehensive 400-hour training workshop for kitchen staff, based on Haldiram's standard requirement covering theoretical and practical aspects of culinary skills.
- To ensure that the workshop meets the industry standards and requirements.
- To conduct a qualifying examination at the end of the workshop.
- To provide necessary training materials and resources.

2. Responsibilities of Haldiram:

- To collaborate with the Institute in the development of the training workshop curriculum to ensure it aligns with Haldiram's operational requirements.
- To provide guest lectures or on-the-job training sessions as part of the training workshop, if required.
- To offer employment opportunities to the certified trainees based on Haldiram's staffing needs and employment policies.



- The employment opportunities as may be offered to the qualified candidates can be in any of the QSR outlet as operated by Haldiram in the state of Uttar Pradesh and the employment will be strictly as per the terms of Haldiram as offered to other employees in similar jurisdiction.
- To provide feedback on the performance of the trainees to the Institute for continuous improvement of the training workshop.

3. Joint Responsibilities of ITS & HSA:

- To conduct proficiency tests/ qualifying examination at the end of the training workshop. **Training Certificate** shall be issued and subsequent employment opportunity will be strictly subject to final evaluation by ITS & HSA followed by interview constituting a panel from ITS, HSA & Haldiram.

Duration and Termination:

- This MoU shall be effective from the date of signing and will remain in force until completion of first batch of candidates, unless terminated earlier by either party with 30 days written notice.
- Either party may terminate this MoU by giving written notice of 30 days in advance to the other party.
- The parties will mutually discuss & evaluate the need to further extend the MoU after successful completion of first batch of training workshop and the quality of candidates offered through the training workshop as offered by ITS.
- Termination of this MoU shall not affect the obligations of the parties accrued prior to the effective date of termination.

Management of the Collaboration

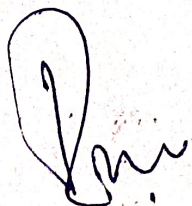
- Each Institution shall designate a Project Incharge to develop and coordinate the program activities. On behalf of ITS Dr. Anupama Srivastava and on behalf of HSA Ms. Rita Kapur shall be incharge of the training workshop. Notification of change or successor shall be in writing to the other party. The incharges will carry out jointly the various activities covered under the MOU.

Confidentiality:

- Both parties agree to maintain the confidentiality of any proprietary or confidential information shared during the course of this collaboration and not to disclose it to any third party without prior written consent.

Force Majeure:

- Either party shall promptly notify the other party, in writing, of any situation or event arising from circumstances beyond their control, which they could not have reasonably foreseen, and which make the performance of all or part of the parties obligations under this contract impossible. Upon notification of the occurrence of such a situation or event, the performance of this contract shall be deemed to be postponed for a period of time equivalent to that caused by the Force Majeure and reasonable period not exceeding one (1) week thereafter shall be allowed for remobilisation to continue the performance of the contract.




Review and Amendments

- The Memorandum may be amended, revised or extended if both parties agree. Such amendments or revision shall be effective from the date of signature. Amendments may be decided at any time and shall be made in writing upon mutual consent of the parties.

Governing Law:

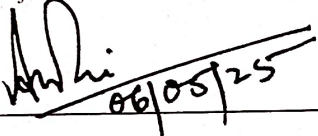
- This MoU shall be governed by and construed in accordance with the laws of India.

Dispute Resolution:

- Any disputes arising out of or in connection with this MoU shall be resolved amicably through mutual discussions. If unresolved, disputes shall be referred to arbitration in accordance with the rules of Arbitration and Conciliation Act, 1996.

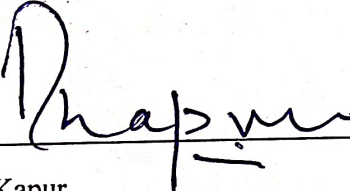
IN WITNESS WHEREOF, the Parties hereto have executed this Memorandum of Understanding this 06 Day of May 2025. This MoU is executed by the duly authorized representatives of the parties as follows:

SIGNED for and on behalf of Institute of Tourism Studies, University of Lucknow:




Prof. Alok Kumar Rai
Vice Chancellor
University of Lucknow

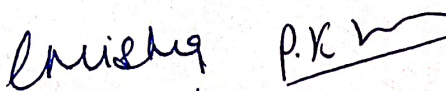
SIGNED for and on behalf of Haldiram skill Academy:



Rita Kapur
Director,
Haldiram skill Academy

In the Presence of:

[Name] 
[Title] Pro Vice Chancellor
[Date] 6/5/25

[Name] 
[Title] Dean, Academics
[Date] 6/5/25